

Policies

The appropriate work order must accompany all orders. **Fabrication will not take place until a completed order form is received.**

Billing Policy

Invoices Invoices will be sent out at the time of shipment. The net terms of these invoices will be 30 days from the invoice date. Finance charges of 18% will be applied per year on all invoices over 40 days from the billed date.

Discounts There is a 10% discount on all invoices paid within 30 days. Large volume discounts may also be available. Please call for more details.

Pricing The following is a general price list for CB&L services. Prices subject to change without notice. Discount pricing will be based on volume. If you need a price for something not found in this catalog, please call our office.

Schedule of Delivery

All work will be shipped ground unless otherwise requested. All ground shipping is free.

Turnaround Times

These are our Monday through Friday standard times. CB&L has someone on call Saturday and Sunday as well as during holidays. If you need an order rushed, we will do our best to accommodate you. Weekend, holiday, and rush orders are subject to additional charges.

- Check socket ordered before 1:00 P.M. will be shipped the same day.
- Check socket ordered after 1:00 P.M. will be shipped the following day.
- BK definitive ordered before 1:00 P.M. will be shipped in 3 days.
- BK definitive ordered after 1:00 P.M. will be shipped in 4 days.
- AK definitive ordered before 1:00 P.M. will be shipped in 3 days.
- AK definitive ordered after 1:00 P.M. will be shipped in 4 days.
- Symes will be shipped in 4-5 days depending on instructions.
- Expandable wall sockets will be shipped in 4-5 days depending on instructions.
- Upper extremity will be shipped in 4-5 days depending on instructions.
- LSOs and TLSOs ordered before 6:00 P.M. CST will be shipped the same day.
- AFOs standard time is 3 days.
- KAFOs standard time is 5 days.

- AK Covers will be shipped in 4-5 days depending on instructions.
- BK Covers will be shipped in 3-4 days depending on the instructions.

New Customers

If you are a new customer, we ask you to complete a credit application. With no credit application on file, we ask that you pay all orders C.O.D. or in advance. Please contact our office at 713.305.8779 for more information.